



MARRI LAXMAN REDDY
INSTITUTE OF TECHNOLOGY AND MANAGEMENT
 (AN AUTONOMOUS INSTITUTION)
 (Approved by AICTE, New Delhi & Affiliated to JNTUH, Hyderabad)
 Accredited by NAAC with 'A' Grade & Recognized Under Section 2(f) & 12(B) of the UGC act, 1956

IT INFRASTRUCTURE MANAGEMENT SERVICES

Name of Department	:	
Name of concerned staff member / Lab Incharge	:	
Employee ID	:	
Location / Room Number	:	
Problem description	:	
System details (If known)	:	
Complaint submission date	:	
Dispatch register number	:	
Signature of staff member / Lab Incharge		Signature of HOD
For Computer Center Staff Only		
Complaint given to	:	
Complaint No	:	
Date	:	
Signature of ITIMS Officer		
Call received date and time	:	
Action taken	:	
Fault attended date and time	:	
Details of fault	:	
Signature of person attended the complaint		
Comments of concerned staff member / lab incharge (after repair)	:	
Signature of concerned staff member		
PRINCIPAL		